TROY ESSICK - TECHNICAL PROJECT MANAGER (Infor)

Infor CloudSuite | Healthcare ERP Delivery | Multi-Tenant SaaS Migration & Program Recovery

HOAG MEMORIAL HOSPITAL PRESBYTERIAN

- Role: Technical Project Manager

- Software: Infor CloudSuite (Financials, Supply Chain, HR)

- Tools: Infor OS, Excel, SharePoint, Jira, MS Project, Teams, Clarity CloudSuite, Agile, Hybrid, Traditional methodologies, SaaS Delivery Guide, CloudSuite Portal, CRM, Infor Data Lake, Infor Data Loader, Infor

- Mongoose, Infor ION, Ming.le

- Took over midstream ERP implementation after critical delays due to data conversion failures

- Developed detailed cutover plan involving 10+ data passes and multiple conversion streams

- Facilitated daily coordination between Infor technical leads and HOAG stakeholders

- Conducted UAT support, data validations, and hypercare activity tracking

  Result: Delivered successful go-live with zero major issues - Rebuilt executive confidence I in implementation team.

Infor TPM Portfolio includes legacy migrations, ERP stabilization, and multi-tenant SaaS delivery for high-stakes healthcare customers.